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PTO/SB/82 (10-00)

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U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

**REVOCATION OF POWER OF  
ATTORNEY OR  
AUTHORIZATION OF AGENT**

Application Number	10/032966
Filing Date	10/26/2001
First Named Inventor	Cox
Group Art Unit	
Examiner Name	
Attorney Docket Number	08827.0007

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☐ Applicant/Inventor.☒ Assignee of record of the entire interest. See 37 CFR 3.71.  
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)**SIGNATURE of Applicant or Assignee of Record**

Name

Signature

Date

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<b>POWER OF ATTORNEY OR AUTHORIZATION OF AGENT</b>	Application Number	10/032966
	Filing Date	10/26/2001
	First Named Inventor	Cox
	Title	Adaptive Feedback Control in eService Mgmt
	Group Art Unit	
	Examiner Name	
	Attorney Docket No.	08827.0007

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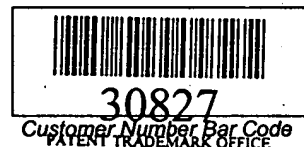
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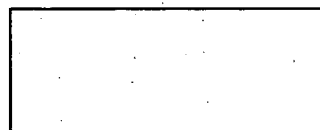
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**SIGNATURE of Applicant or Assignee of Record**

Name	James A. Keck
Signature	James A. Keck
Date	1-17-03

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**STATEMENT UNDER 37 CFR 3.73(b)**

Applicant/Patent Owner: Cox

Application No./Patent No.: 10/032966 Filed/Issue Date: 10/26/2001

Entitled: Adaptive Feedback Control in eService Mgmt

Panacya Inc., a corporation  
(Name of Assignee) Type of Assignee, e.g., corporation, partnership, university, government agency, etc.

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or  
2. ☐ an assignee of less than the entire right, title and interest.  
The extent (by, percentage) of its ownership interest is \_\_\_\_\_ %

in the patent application/patent identified above by virtue of either:

A. ☒ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 011253, Frame 0854, or for which a copy thereof is attached.

OR

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**[NOTE:** A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

1-17-03  
Date

James A. Keller  
Typed or printed name  
James A. Keller  
Signature  
EVP + CFO  
Title

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	Attorney Docket Number	08827.0007

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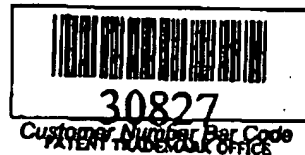
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SIGNATURE of Applicant or Assignee of Record

Name	JAMES A. KELLY
Signature	[Handwritten Signature]
Date	1-17-03

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PTO/SB/86 (08-00)

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**STATEMENT UNDER 37 CFR 3.73(b)**Applicant/Patent Owner: CoxApplication No./Patent No.: 10/032966 Filed/Issue Date: 10/26/2001Entitled: Adaptive Feedback Control in eService MgmtPanacea Inc.

(Name of Assignee)

, a

corporation

Type of Assignee, e.g., corporation, partnership, university, government agency, etc.

states that it is:

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Date

James A. Keller  
Typed or printed name

James A. Keller  
Signature

VP & CFO  
Title